

H Agents, AEP is around the corner.

2021 AEP Academy is right around the corner! Due to the shifting health guidelines, this year, Humana is rolling out a new AEP Academy Virtual Event Experience! You will be able to attend a live AEP Academy event right from the comfort of your own home, with the click of a button.

What can I expect at a virtual AEP Academy event?

Here's what you'll find at the virtual AEP Academy events:

- Keynote presentation about our "Human Care" mission and how you can help
- Details about Humana's NEW Reach Rewards program for Agents
- Your local market breakout sessions to learn more about 2021 plans and products
- A virtual Exhibit Hall with vendor booths and live booth attendees
- Open networking time with peers and Humana team members

How do I log in on the day of the event?

The event URL and your login details will be emailed to you after you register for the event. You can use this information to access the virtual event.

Can I test my system before the event?

Yes, after you register for the event, you will be emailed login credentials to test the system and get familiar with the event platform.

Which browser is best for streaming the event?

We recommend Chrome or Firefox. To download Chrome, [click here](#). To download Firefox, [click here](#).

Who do I contact if I have troubleshooting issues on the day of the event?

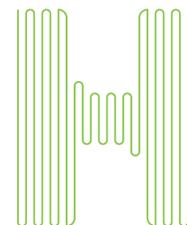
Send an email to tech@vfairs.com for any technical assistance.

How long will the on-demand content be available online after the event ends?

The on-demand content will be available for 365 days following the event. Simply use your login credentials to access the on-demand content at any time.

Will I receive Reach Rewards points for attending a virtual AEP Academy event?

Yes, if you are eligible for the Reach Rewards program and have opted in to the program, you will receive 30 points for attending a virtual AEP Academy event. For more information about the Reach Rewards program, including how to opt in, visit www.HumanaReachRewards.com.



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